



# Your time matters

## CVS Caremark Mail Service Pharmacy™

Save time and skip the pharmacy line

### Your medicine in your mailbox

With CVS Caremark Mail Service Pharmacy, you can get your medicine sent to your home — or anywhere you choose.

This service is for medicine you take regularly for chronic conditions, such as arthritis and high cholesterol.

### You don't pay extra for this service

It's included with your pharmacy benefits and insurance plan. It's just a simple way to help you stay on track with your medicine. So you can be at your healthiest.

### Mail service perks

- **Fast reorders** with no trips to the pharmacy
- **Free standard shipping** to your home, job or wherever you choose
- **Privacy**, since your medicine arrives in unmarked, secure packaging

**Your safety comes first.** Registered pharmacists check each and every order. And if you have concerns or questions, you can call them anytime.



# How to get started



## 1. Call us or go online.

Call us at **1-888-792-3862 (TTY: 711)**. Or go to **Aetna.com** to log in to your member website, or download the Aetna Health app.



## 2. Request mail service.

By phone or online — you can also print out an order form and send it to us.



## 3. Get refills your way.

It's easy to reorder online, by phone or by mail.

### Need help?

Call us toll-free, 24/7, at **1-888-792-3862 (TTY: 711)**.

### What will I pay?

Depending on your plan, you may pay less for medicine you get through home delivery than at a retail pharmacy. To know for sure, just check your plan details.

### Know the cost of your medicine ahead of time

How? Go to **Aetna.com** to log in to your member website and go to the “Pharmacy” section or use the Aetna Health app to search costs. Get cost estimates for generic or brand name drugs — and how to get the most value from your plan.

You can also do a lot more on your member website, like find a pharmacy near you. You'll also see detailed information on drugs, including any potential interactions or possible side effects.

**Quick. Without the hassle.**  
Get your regular medicines through CVS Caremark Mail Service Pharmacy.

**CVS Caremark Mail Service Pharmacy™ and Aetna are part of the CVS Health® family of companies.** Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Visit **Aetna.com** for more information about Aetna® plans.

**Policy forms issued in Oklahoma include:** HMO OK COG-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29/GR-29N.

**Policy forms issued in Idaho by Aetna Life Insurance Company include:** GR-23, GR-29/GR-29N, GR-9/GR-9N, AL HGrpPol 03, AL SG HGrpPol 02.

**Policy forms issued in Idaho by Aetna Health of Utah Inc. include:** HI HGrpAg 03, HI SG HGrpAg 02.

**Policy forms issued in Missouri include:** AL HGrpPol 02R5, HI HGrpAG 01, HO HGrpPol 01.

